

# The Customer Service Program

*October 11<sup>th</sup>-12<sup>th</sup>, 1999  
Warsaw*

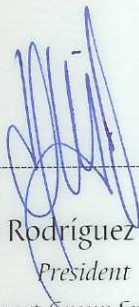
**Jarosław Bartosiak**

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has participated in the two-day workshop

*"The Customer Service Program"*

given by Prof. John Feltham  
and Smart Group Sp.Zo.o,  
in Warsaw, Poland.



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Alejo Rodríguez Romero  
*President*  
Smart Group Sp.Zo.o.



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Prof. John Feltham